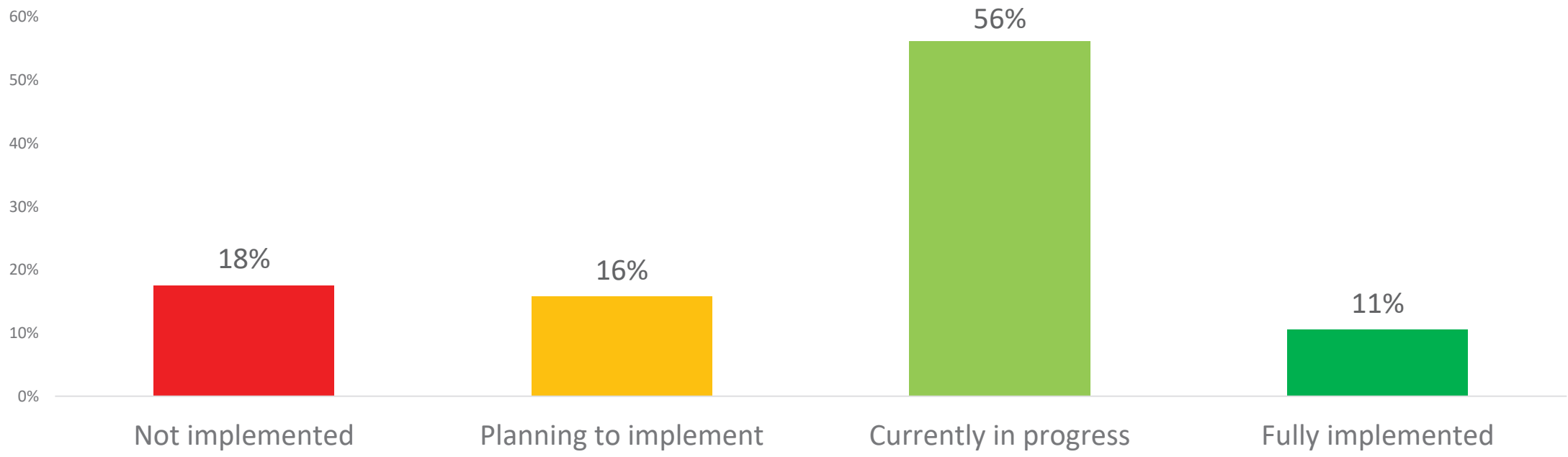
AI Insights from 2024 IBPAP Member Survey

IT-BPM AI Adoption



IBPAP Members Mid-year Survey

Global B2B Adoption



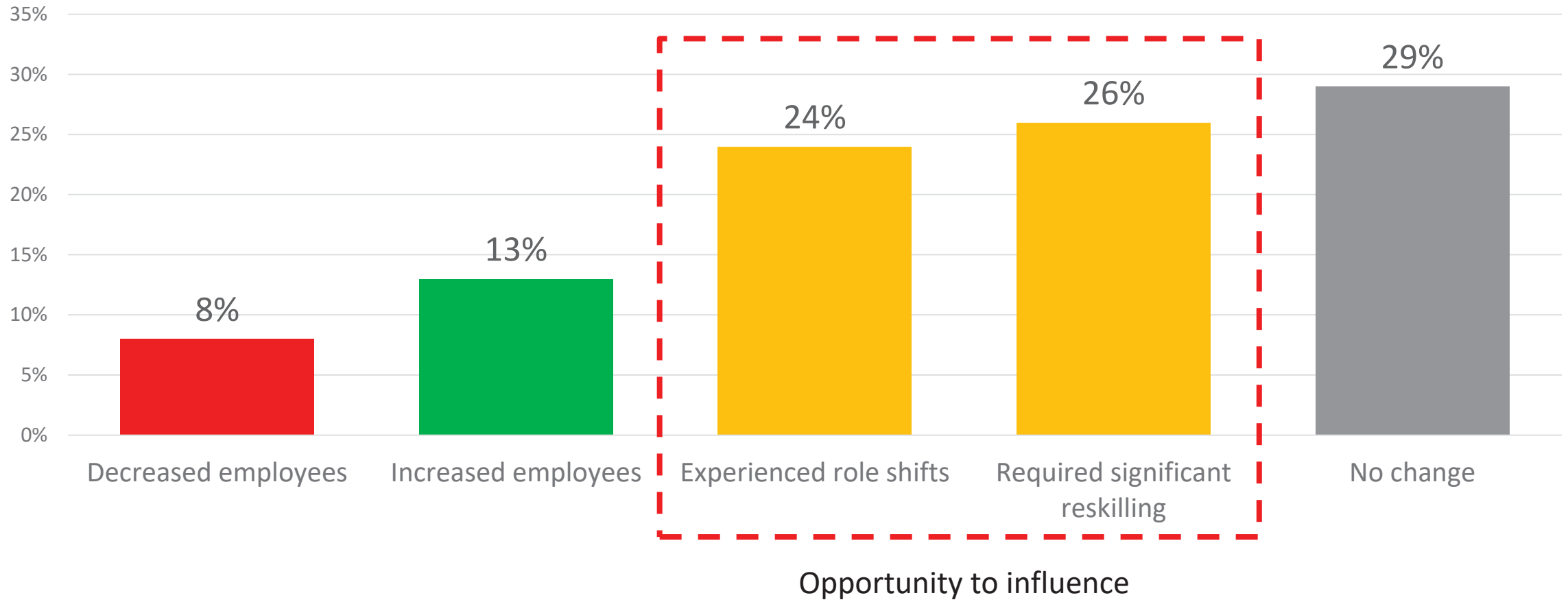
Figure 4

Q: In your estimation, what percentage of your Generative AI experiments have been deployed to date into your organization (moved into production)?

(May/June 2024) N (Total) = 2,770

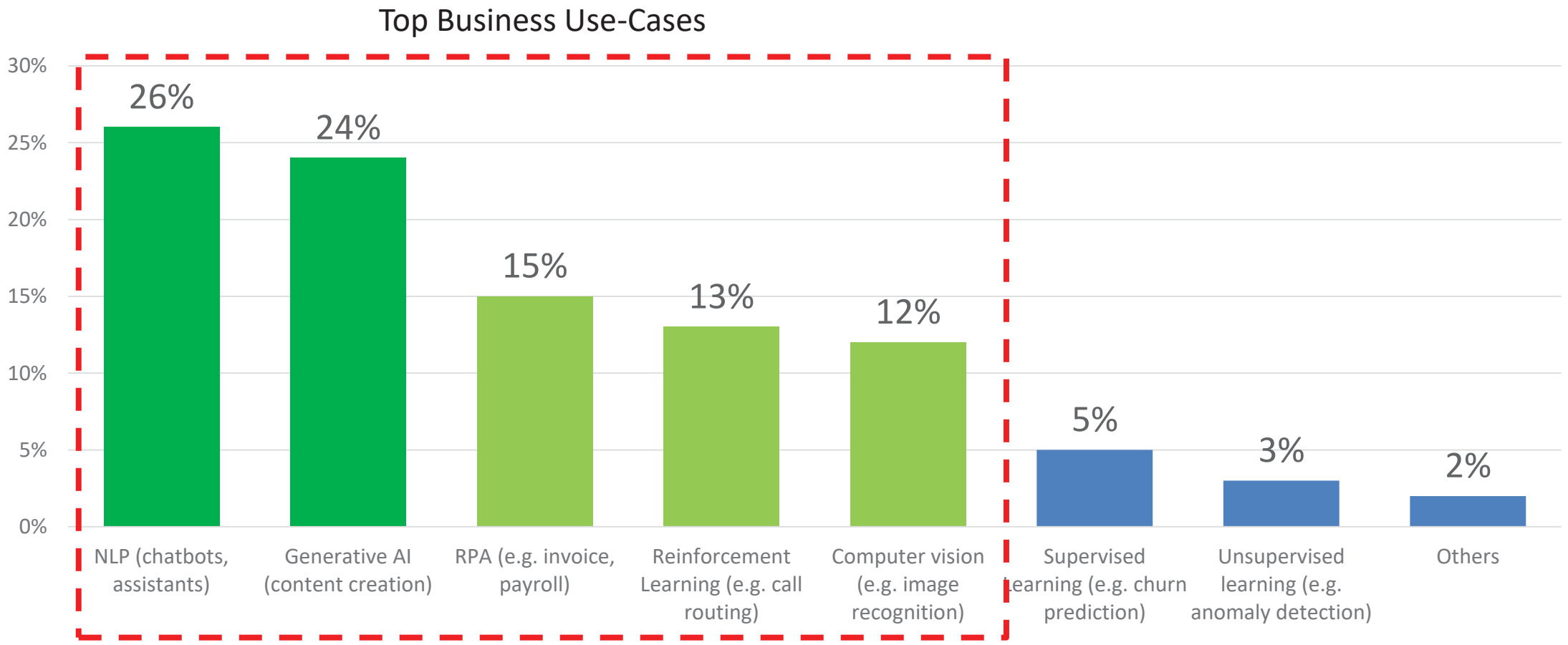
Deloitte State of AI

AI Impact to IT-BPM Workforce



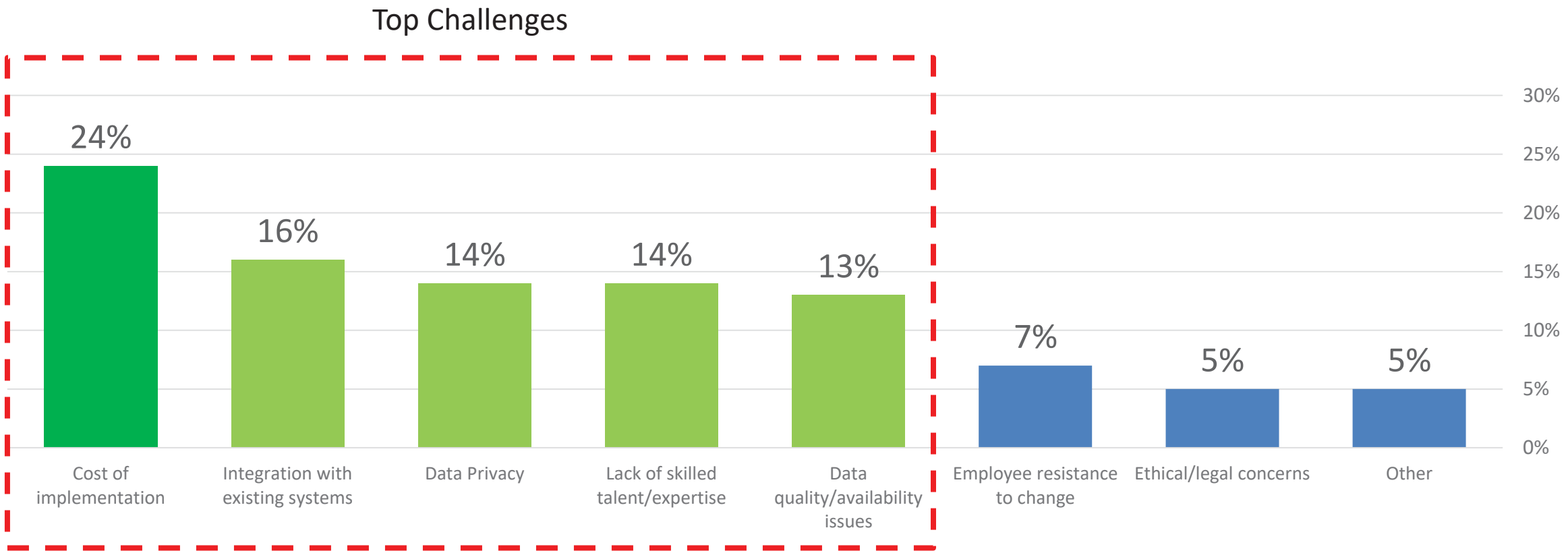
IBPAP Members Mid-year Survey

IT-BPM AI Use-case Adoption



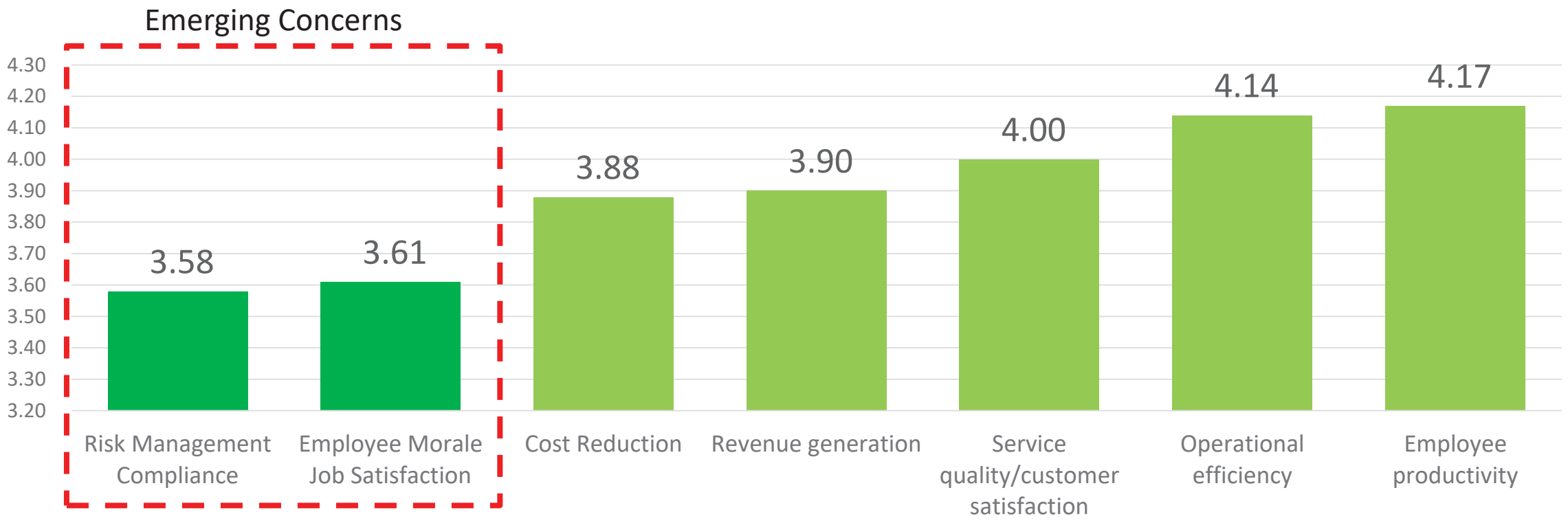
IBPAP Members Mid-year Survey

IT-BPM Challenges in AI Adoption



IBPAP Members Mid-year Survey

Operational Impact of AI



Scores indicate preference on likert scale (0-5)

IBPAP Members Mid-year Survey