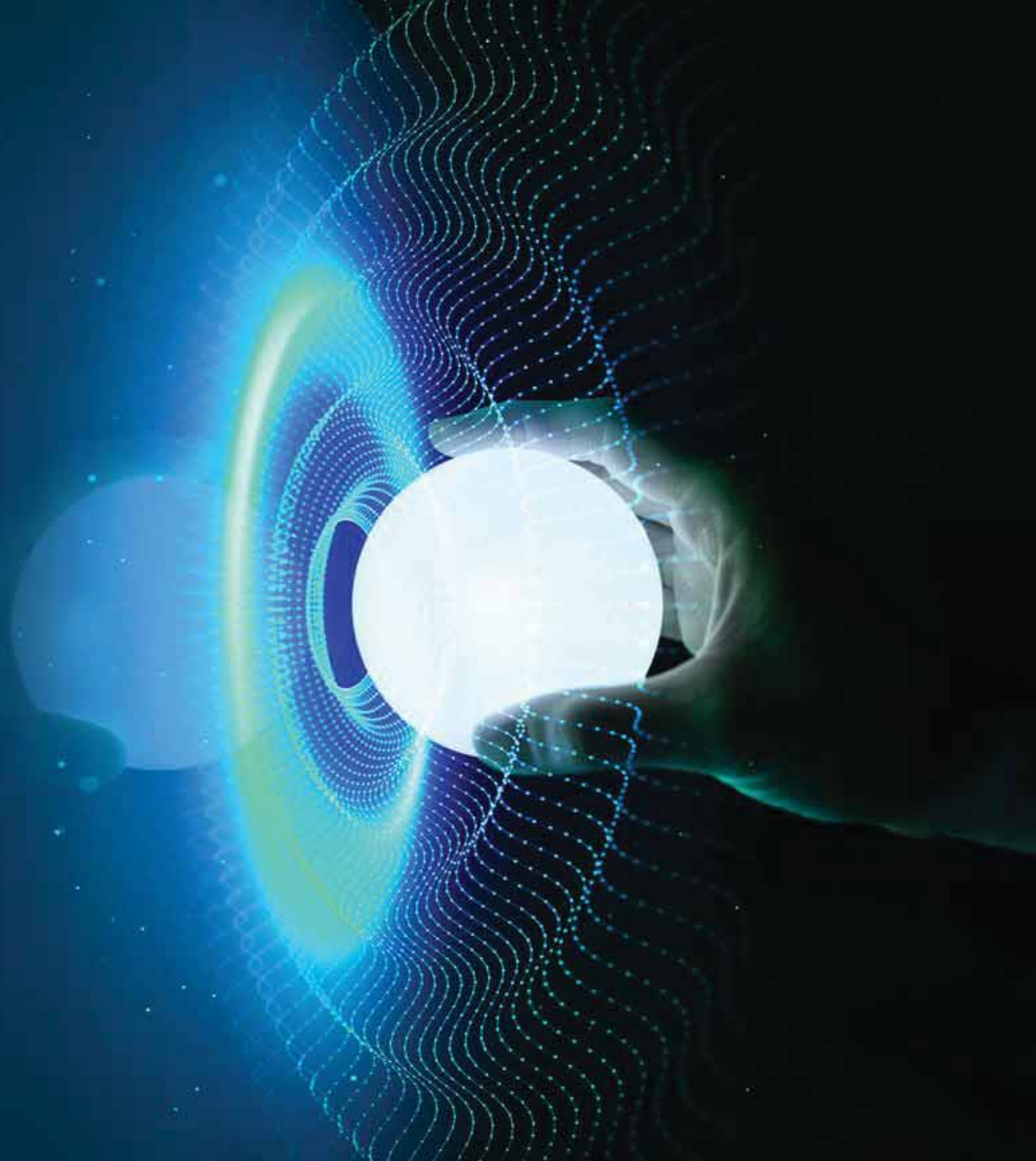
concentrix™

A Catalyst for Sustainable and Inclusive Growth



Hello, we're concentrix

The intelligent transformation partner.

*And we're **powering a world that works**,*

*by **shaping companies** that are refreshingly **simple to work**,*

***interact** and **transact with**.*



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concentrix at-a-glance

~2,000
Clients

418+
New economy clients

70+ Countries | 6 Continents

176
Industry awards 2024

Fortune 500® List

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Automotive

BFSI

Energy & Utilities

Government & Public Sector

Healthcare

Media & Communications

Retail & Ecommerce

Technology

Travel, Transport & Tourism

Your intelligent transformation partner.

Solution-focused Tech-powered Intelligence-fueled

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Don’t just take our word for it…

Our commitment to thought leadership, technology, people and culture, has been recognized across the market.

Recognized by Industry Leaders

Forrester

- *CX Strategy Consulting Services Wave, Q4 2024 – Strong Performer*
- *Customer Feedback Management Wave, Q4 2024 – Strong Performer and customer favorite*
- *Loyalty Services Wave, Q4 2024 - Contender*

Everest Group

- *Trust and Safety PEAK 2025 – Leader*
- *Payment Integrity Solutions PEAK 2025 – Major Contender*
- *B2B Sales Services PEAK 2024 - Leader*
- *CXM Services PEAK 2024 - Leader in Americas, APAC & EMEA*
- *Marketing Services PEAK 2024 – Major Contender*

NelsonHall

- *CX Services in High Tech and Automotive 2024 - Leader*
- *Healthcare Payer BPS NEAT 2024 – Leader*
- *CX Services Transformation NEAT 2024 – Leader*

Gartner

- *Magic Quadrant for VOC Platforms 2025 – Niche Player*

Awarded as Best Place to Work

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What is inclusive growth?

Broad-based.
Equitable.
Sustainable.

Broad-based

Growth that spans across sectors, regions and demographics—creating widespread opportunities

Equitable

Fair distribution of economic and social gains, addressing inequalities in income, gender, race, ability and geography

Sustainable Development

People-Progress-Planet: Development that balances economic advancement with environmental stewardship and long-term resilience.



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Alignment with UN SDGs



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Our sustainability commitment

Our doing-right DNA helps us create sustainable value – today and always

Accelerating towards a more sustainable planet



Elevating our game-changers' experience



Building and fostering trust



Promoting innovation and tech for good



Empowering and giving back to our communities



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Elevating our game-changers' experience

Inclusive growth goes beyond economic productivity—its about creating the conditions for people to thrive.



Capacity to Contribute

Refers to an individual's ability to actively and meaningfully participate in work, community and society.

Motivation to Contribute

Refers to an individual's drive to share their skills, energy and ideas when they are engaged, included and have a genuine sense of belonging

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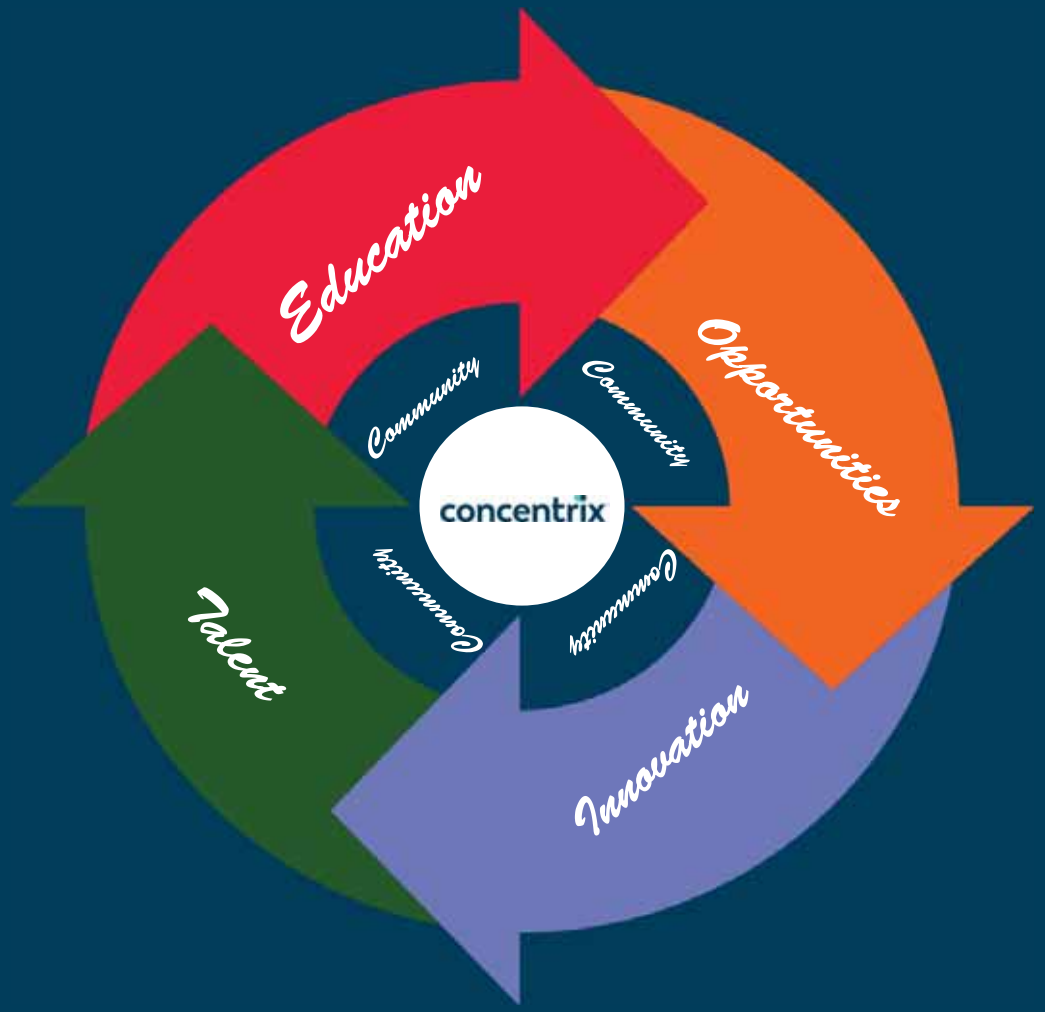
Powering our communities

Inclusive growth goes beyond economic productivity—its about creating the conditions for people to thrive.



- *Supporting education*
- *Creating opportunities*
- *Building stronger ecosystems*

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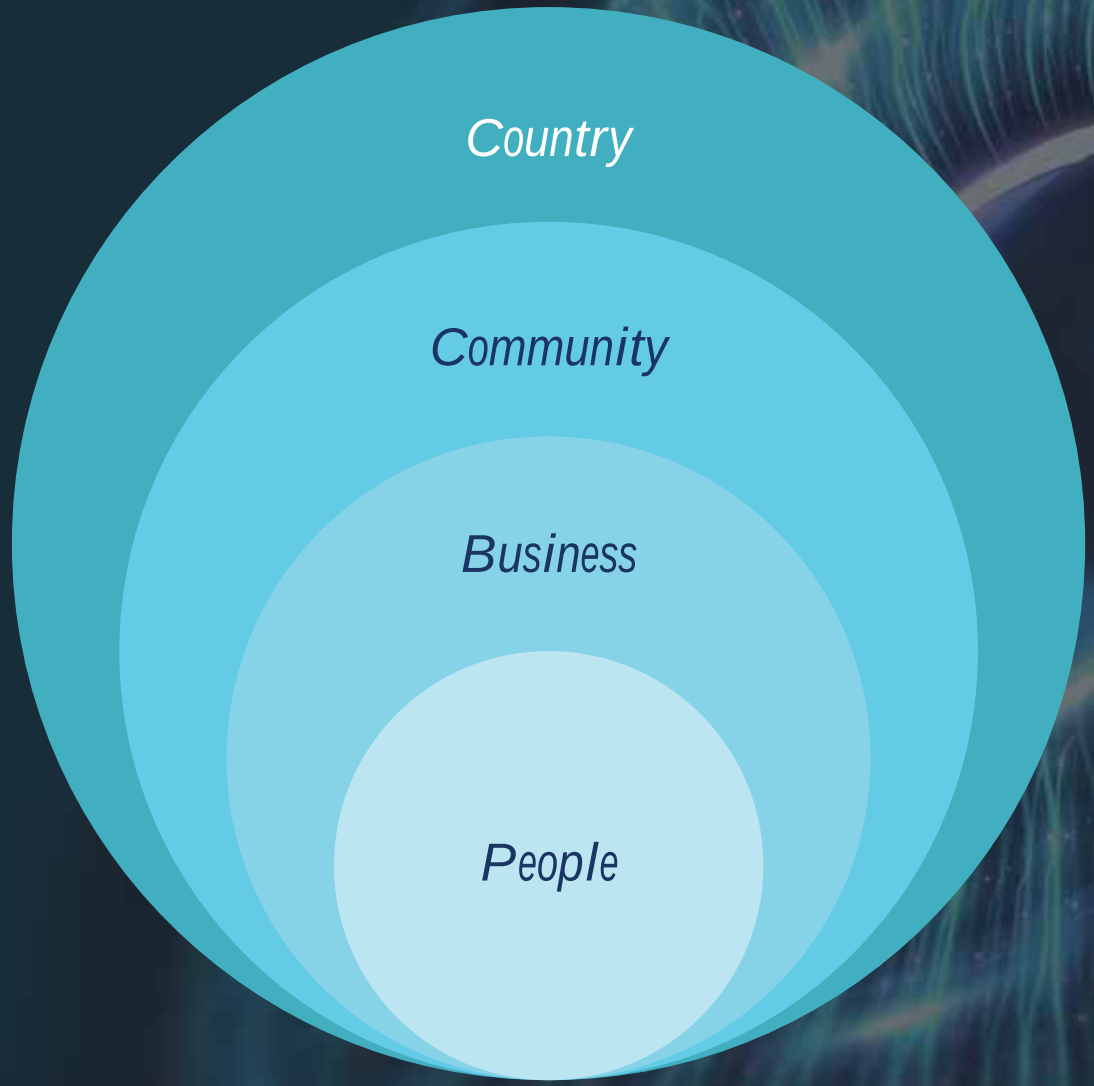
The Essence of Inclusive Growth



The cycle of growth worth building always starts with people.

Our Southern Metro Manila Footprint



Footprint and Headcount

Total footprint in sqm	*Approx 30k sqm*
Total Headcount	*5,607*
Gender ratio in leadership:	*51% M : 49% F*

Impact Hiring

	PWD Trend		
Year	2023	2024	2025 (July EOM)
PWD Count	732	1,515	1,685
Game Changer % Share	0.68%	1.39%	1.61%

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Our sustainability commitment

Our doing-right DNA helps us create sustainable value – today and always

Elevating our game-changers' experience



Family Days
Unmute Podcast
SafeSpace
Quarterly rockstar awards
Game-Changer Resource Groups

Empowering and giving back to our communities



Impact Hiring
Brigada Skwela
Adopt-a-Community
Turo Guro

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A company is only as strong as the community it belongs to—for talents, ideas and innovation we draw are the very gifts of the community we serve.

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Thank you

Let’s do something great

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